WARNINGS:

DO NOT over tighten mounting screws! BMW Torque Spec. is 12 <u>inch</u> / pounds.

Do not use Lok-Tite on mounting screws. Fumes from curing will crystallize plastic and cause it to shatter. Damage from use of Lok-Tite is not warranted.

IMPORTANT OPERATING INFORMATION:

To prevent damage and cracking of AeroFlow AeroScreen, the screen should be fully lowered or no more than 3 clicks up when traveling at continuous speeds above 85 MPH, or when operating in heavy, turbulent wind conditions, i.e., behind tractor trailers, busses, RV's and secondary roads with crosswinds. The windscreen adjusting mechanism is spring loaded, not locked in place as on other BMW adjustable windscreen designs. Turbulent air causes the screen to be pulled forward, then slammed back against the stop and occurs so rapidly it is not noticed. This action places stress on the plastic at the mounting screws and at the top ears of the mounting plate. By lowering the screen in turbulent wind conditions, you reduce the possibility of overstressing the AeroScreen.

WHY THE AEROSCREEN WORKS BETTER THAN STOCK & HOW TO OPERATE IT:

The R1100RS AeroScreen is 5" wider at the top to create an envelope of protection for the helmet and shoulders. It is 3" wider at the bottom for more hand and arm protection. The AeroScreen was also designed with a steeper angle than stock when in the full down position. The steeper angle coupled with the added length (2 3/4") and the shallower lip

allows the AeroScreen to work better in the down position. The AeroScreen works well from the "Full-Down" position to about (7) clicks up. Adjusting the AeroScreen higher than that will start to stall air at the top of the screen and will generate turbulence. Back is better - full down position in turbulent winds and high speeds.

MOUNTING: Requires 3mm Allen Wrench



RETURNS / EXCHANGES / REFUNDS (Non-Warranty): Return Authorization number ("RAN") Required

- AeroFlow, Corp. products may, within 30 days of receipt by customer, be returned for credit, exchange or refund within the following
 parameters. In addition, all items returned to us, other than manufacturing defects, will be accepted at our discretion only if they meet
 our resalable condition policy.
- AeroFlow, Corp. charges Restock Fees on all returned products. Amount of Restock Fee depends upon condition of product when received at AeroFlow, Corp. and are at the discretion of AeroFlow, Corp.
- Restock fees will be deducted from refund.
 - \$20 Restock Fee on unused, UNMOUNTED, undamaged products.
 - 25% Restock Fee on used, MOUNTED, undamaged products.
 - 30% to 50% Restock Fee will be assessed on Used, Mounted products showing damage at time of inspection at AeroFlow, Corp.
- Unauthorized returns may be refused and returned to sender.
- You must return product within 30 days of receiving a "RAN."
- All products returned to AeroFlow, Corp. MUST BE CLEAN (no bugs, etc.), PROPERLY WRAPPED and SECURELY BOXED to prevent damage during shipping. Products damaged during shipping will affect your restock fee. We assess Restock Fees based upon condition of product when received at AeroFlow, Corp.
- ALL MOUNTING HARDWARE (brackets, screws, unused adhesives, edgings, etc.) MUST BE RETURNED. You may be charged for missing hardware, whether lost in shipment or just not returned.
- Credit or Refund are for cost of product only and do not include shipping and handling fees.
- Refunds will be issued in the same method of payment as original purchase payment (credit card refunds issued only to same credit card
 as original payment).

VISIBLE IN-TRANSIT DAMAGE / FREIGHT CLAIMS

Upon receipt of an obviously damaged package (crumpled boxes and/or boxes with holes in them), you may:

- REFUSE DELIVERY. Make sure the driver makes note of refusal due to In-Transit Damage. Notify us immediately.
 - The package will be returned to AeroFlow, Corp.
 - AeroFlow, Corp. will file Damage Claim with carrier and contact you regarding replacement.
- ACCEPT THE DAMAGED PACKAGE. Make sure the driver makes note of visible damage to package. Notify us immediately.
 - Immediately inspect parts for damage due to carrier handling. If damage is discovered:
 - YOU MUST IMMEDIATELY FILE A DAMAGE CLAIM WITH THE CARRIER. The carrier will instruct you how to process a damage claim, or
 if the carrier is UPS, go online at <u>www.ups.com</u> to Report a Damaged Package.
 - YOU MUST KEEP ORIGINAL BOX AND ALL PACKAGING AS RECEIVED. Without the complete package (shipping box, all interior packaging, as well as merchandise), the carrier cannot verify the damage and will void your claim.
 - Do not return package to us. If you accept delivery of a damaged package, you must file any damage claims.

If the damaged package was sent through the U.S. Postal Service, contact your local postmaster for instructions. The original box and all packaging must be retained for USPS inspection. Do not return package to us, but please notify us so we may assist whenever possible.

SHORTAGES (MISSING PARTS) / CONCEALED DAMAGE

- All package must be inspected carefully and immediately upon receipt.
- Shortages or concealed damage must be reported to AeroFlow within 5 days of receipt.
- Claims will not be accepted after 5 days of receipt.
- Purchaser will be charged for replacement of missing or damaged parts, including shipping and handling, if claim not filed within 5 days.
 Be sure to thoroughly check box and under all packaging materials before discarding box. Some mounting brackets and hardware are secured under corrugated cardboard that is glued to bottom of box. Mounting instructions and hardware are enclosed in plastic bags.

AeroFlow Corp.	4420 E Miraloma Ave. Suite "C"	Anaheim, CA 92807	Toll Free:888-237-6777 or 714-777-4844
WV	ww.aeroflowscreens.com	e-mail: aeroflow@msn.com	Revised Date: 10/31/03

AEROFLOW, CORP. WARRANTY

All components of AeroFlow, Corp. products are warranted for 90 days from date of purchase to be free of manufacturer's defects. Seller's and manufacturers only obligation shall be to replace the product proven to be defective. Neither the seller, nor the manufacturer, shall be held liable for any loss, inconvenience, damage, or injury, either direct or consequential, arising out of the use of, or inability to use the product. Before using, user shall determine the suitability of the product for its intended use and assumes all responsibility, risk, and liability, whatsoever in connection herewith.

Note: Customer is responsible for condition of all returned product and freight charges for product return, regardless of reason for its return. See "Product Return Policy."

AEROFLOW, CORP. IS NOT RESPONSIBLE FOR INCORRECT PRODUCT CHOICES OR UNSUITABILITY OF PRODUCT FOR CUSTOMER.

- AeroFlow, Corp. personnel and guidelines attempt to assist the customer based upon general information and acceptance of product by pre-production testers and customer input. Many variables enter into whether a product works or does not work for people, such as: type of helmet used, rider height, weight, build, motorcycle modifications (seats, handlebars, bar backs, mirrors, lights, safety bars, etc.), windscreen height choice, etc.
- AeroFlow, Corp. not responsible for incorrect product choice based upon customer not knowing the correct manufacturer's model year or designation of his or her bike. The bike's model year is not necessarily the same as the year in which it was first titled.
- Customer is responsible for the correct choice of product. AeroFlow, Corp. assumes no responsibility for the product's suitability/unsuitability for the customer.

DAMAGE OR LOSS CAUSED BY THE FOLLOWING CONDITIONS VOID AEROFLOW, CORP. PRODUCT WARRANTY:

- Misuse/improper use
- Improper Installation
- Alteration of product (ie. Drilling, Cutting)
- Mounting accessories that interfere with function of screen or add weight or wind resistance
 - Radar Detectors
 - Garage Door Openers
 - GPS, Fast-Trak Transmitters, etc.
- Use of non-AeroFlow supplied mounting hardware
- Over tightening mounting hardware
- Loss of hardware/product due to improper maintenance (loose mounting hardware)

- Dropping
- Scratching
- Cutting while opening box
- Use of chemical threadlocker, i.e. Loctite® on any AeroFlow mounting hardware

(Fumes from curing will crystallize/shatter plastic)

- Intentional or accidental use of chemicals on screen
 - Ammonia-based cleaners (i.e. Windex®)
 - Brake Fluid
 - Harsh chemicals or cleaners
- Road Hazards
- Accidents

AEROFLOW, CORP. PRODUCT RETURN POLICY

ALL WARRANTY CLAIMS OR RETURNS OF PRODUCT PURCHASED THROUGH A DEALERSHIP MUST BE HANDLED THROUGH THE DEALERSHIP

WARRANTY INSPECTION / WARRANTY RETURNS: Return Authorization Number ("RAN") Required

- All product being returned for warranty inspection (and non-warranty returns) MUST be authorized by AeroFlow, Corp., and have the "RAN" clearly marked on the outside of the shipping package. To obtain "RAN" contact AeroFlow at 888-237-6777 or 714-777-4844 Monday-Friday from 7 AM to 3:30 PM Pacific Time.
- DO NOT RETURN MERCHANDISE TO POST OFFICE BOX. Send returns to address shown on reverse.
- AeroFlow, Corp. must receive returns within 30 days of issuance of "RAN."
- AeroFlow, Corp. reserves the right to inspect and determine the validity of all warranty claim product.
- AeroFlow, Corp. reserves the right to refuse returned product without a "RAN." Unauthorized returns will be returned to sender at sender's expense. We will not accept collect shipments. We cannot be responsible for unauthorized returns, and are not responsible for products lost or damaged by carrier (authorized or unauthorized returns).
- All products returned for warranty inspection and found to be defective will be replaced at no additional charge to customer.
- Customer is responsible for all shipping and handling fees of all products being returned for any reason (warranty, customer returns, exchanges, etc.).